



# MADISON COUNTY BOARD OF SUPERVISORS

125 West North Street • Post Office Box 608  
Canton, Mississippi 39046  
601-855-5500 • Facsimile 601-855-5759  
www.madison-co.com

Shelton,

In the November 15<sup>th</sup> Board meeting, a consent item was approved to purchase a new imaging solution for 4 county departments. The total amount approved on the quote was \$24,871.50.

A services agreement from the vendor was overlooked by me and was not submitted with the purchase quote. The services agreement is for installation and set up of the software at the cost of an additional \$6800.00.

With the additional \$6800.00, the total cost of the solution is \$31,671.50. Even with the added cost, this proposal is still the lower of two submitted quotes.

Both the original quote for the purchase and the services agreement are attached for approval.

Duane Thompson

IT Director



Digitech Systems

# Madison County - PaperVision Capture (Named) & PaperVision Enterprise

Madison County  
146 W Center St  
Canton, MS 39046  
United States

Shelton Vance  
shelton.vance@madison-co.com  
601.855.5502

Reference: 20211022-144637793  
Quote created: October 22, 2021  
Quote expires: December 31, 2021  
Quote created by: Tonya Petersen  
Client Development Specialist  
tonya.petersen@digitechsystems.com

## Products & Services

Item & Description	Quantity	Unit Price	Total
PaperVision® Capture Scan (Named) Scan and import documents into batches. Required during any batch step (manual or automated) that scans or imports documents.	5	\$1,312.50	\$6,562.50
PaperVision® Capture Scan (Named) - Maintenance	5	\$236.00 / year	\$1,180.00 / year
PaperVision® Capture Index (Named) Hand-key index value population and validation within batches. Required during any batch stop that performs hand-key indexing of documents.	5	\$1,312.50	\$6,562.50
PaperVision® Capture Index (Named) - Maintenance	5	\$236.00 / year	\$1,180.00 / year
PaperVision® Barcode 2D (Named) *For the 2D scanning in the Justice Department when ready* Two-dimensional (2D) barcode recognition for index value population and document break insertion. Recognition can be performed as images or captured or as a separate automated process. Required during any step where documents	1	\$1,312.50	\$1,312.50

are being scanned or imported for jobs defined to include 2D barcode recognition.

PaperVision® Barcode 2D - Maintenance	1	\$236.00 / year	\$236.00 / year
PaperVision® Enterprise (Concurrent User) Intended for management of documents from central database consisting of multiple projects for one entity	4	\$1,760.00	\$7,040.00
PaperVision® Enterprise - Maintenance	4	\$199.50 / year	\$798.00 / year
Professional Services - Installation, Configuration, Training and Data Migration See Professional Services Statement of Work	1	\$0.00	\$0.00

**Subtotals**

Annual subtotal			\$3,394.00
One-time subtotal			\$21,477.50
		<b>Total</b>	<b>\$24,871.50</b>

Questions? Contact me



Tonya Petersen  
Client Development Specialist  
tonya.petersen@digitechsystems.com

Digitech Systems  
8400 E Crescent Parkway, Suite 500  
Greenwood Village, CO 80111  
United States

## TECHNICAL SERVICES AGREEMENT

THIS TECHNICAL SERVICES AGREEMENT (“Agreement”) dated November 23, 2021, is between Madison County (“Customer”) and DIGITECH SYSTEMS PROFESSIONAL SERVICES, LLC. (“Digitech”).

FOR VALUE RECEIVED, the parties agree as follows:

1. **Services.** Digitech agrees to provide the following services to Customer (“Services”):

**PaperVision Enterprise Move and PaperFlow to PaperVision Capture Conversion v3 - 568.** The deliverables, scope of work, specifications, fees/budget, timetable and other agreements related to the performance of the Services shall be as set forth on the Statement of Work attached to this Agreement as Exhibit A (“Statement of Work”).

2. **General Terms and Conditions.**

a. **Fees and Expenses.**

i. **Fees.** Customer agrees to timely pay Digitech for the Services in accordance with the fee and payment schedule (including milestone payments) set forth in the Statement of Work. If the Services or Statement of Work is materially changed, Digitech reserves the right to renegotiate the fees/budget for the Services. If completion of the Services is delayed for any reason, such delay shall not excuse Customer’s obligation to pay for the Services.

ii. **Out-of-Pocket Expenses.** Digitech shall be reimbursed for all of its reasonable out-of-pocket expenses, including, but not limited to, travel related expenses, hotel expenses and meal expenses.

iii. **Invoices.** Digitech will invoice Customer monthly for Services rendered during the preceding monthly period as provided by the Statement of Work or upon completion of the Services (as determined by Digitech, if not otherwise covered by the Statement of Work). Customer shall pay the invoices within thirty (30) days following receipt. All amounts not paid within ten (10) days following their due date shall bear interest at the rate of one and one-half percent (1.5%) per month from the date due until paid. Customer shall pay all costs of collection, including reasonable attorneys’ fees, court or arbitration costs and expenses, in the event any invoice requires collection efforts.

iv. **Early Termination.** In the event of the termination of this Agreement by Customer without cause prior to Digitech being able to fully perform the required Services, Digitech shall be entitled to full payment of its fees for the Services as set forth in the Statement of Work, unless Digitech (in its sole and absolute discretion) shall otherwise agree in writing.

b. **Obligations of Customer.**

i. **Support and Cooperation.** Customer agrees to make available to Digitech, upon reasonable notice, Customer’s computer programs, data and documentation and its personnel (or outside consultants) reasonably required by Digitech to complete the Services.

ii. **Customer System Backup.** Customer shall be solely responsible for backing up Customer’s computer system (“Customer System”) and any and all data and other information installed on or contained in such system. Digitech shall have no responsibility for loss of Customer information or data or loss of business.

iii. **Access.** Customer shall make the Customer System available for access (including remote and on-site) by Digitech as required or requested by Digitech in order to provide the Services.

iv. Data Privacy. Customer shall be solely responsible for compliance with all foreign, federal, state or local laws, ordinances, rulings, directives, regulations, or other governmental pronouncements that pertain to the confidentiality of personal data or information (however defined) of any individual (collectively, "Privacy Laws"). If the Services shall pertain to or involve (directly or indirectly) any such data or information, Customer shall identify and disclose to Digitech the existence of such data or information (without disclosing any specific individual's data/information) and the nature of any and all legal requirements applicable to such data/information. Customer shall not disclose any such data/information to Digitech in violation or breach of any applicable Privacy Laws nor shall Digitech have any liability or obligation to any person for any such breach. Customer hereby agrees to defend, indemnify and hold Digitech harmless from any liability, damages, obligation, loss, cost or expense (including attorneys' fees and costs) that Digitech may suffer or incur with respect to any third-party claim related to such breach or violation or enforcement of this indemnification provision.

v. On-Site Space. Customer shall provide on-site space and Customer personnel cooperation necessary for the Services, together with appropriate utilities (heat, light, power and air conditioning) for operation of the Customer System (if applicable), and site access during Customer's normal working hours.

vi. Existing Customer Files. Except as expressly set forth in the Statement of Work, Customer shall be solely responsible for converting all electronic files to a format or media that is compatible with or required for any Services deliverable, including if such conversion requires the manual re-entry of the files. Customer acknowledges and agrees that the quality of any conversion services performed by Digitech pursuant to this Agreement is highly dependent upon the accuracy of the data contained in the Customer's files and quality of the media in which it is contained.

vii. Responsibility for Customer System and Results. Customer is responsible for the selection of the specifications set forth in the Statement of Work (including, in consultation with Digitech, who shall not be responsible for selection of software not provided by it). Customer is responsible for the successful operation and management of the Customer System, including implementation of appropriate systems maintenance procedures and safeguards and Compliance with all applicable end-user license requirements for any components of the Customer Systems. Customer is responsible for the results produced by the Customer System as they pertain to Customer's business and requirements. Customer is responsible for hiring appropriate qualified personnel to operate the Customer System.

viii. Software. Customer shall not reverse engineer, decompile or disassemble any software deliverable provided by Digitech.

ix. Scope Exceptions. Customer agrees that any issues identified related to the rendering of Services (including before, during, or after any acceptance period outlined in the Statement of Work) that Digitech (in its sole and absolute discretion) believes to be issues, or be caused by issues, outside of the scope of the Statement of Work (including, but not limited to, changes in business processes, practices, or objectives, increased volumes of data or work, environmental hardware or software issues, issues caused by customer usage, alterations and configurations, previously un contemplated or undisclosed data sets, poor data quality, previously undisclosed data capture/extraction/export details and requirements, issues related to pertinent information not disclosed during discovery, changes to requirements, or any other issue not specifically addressed in the Statement of Work), Digitech will inform Customer of such exceptions ("Scope Exceptions"). Scope Exceptions shall not negate or reduce any of Customer's obligations under this Agreement, including delaying or withholding of acceptance of Services, or payment of any fees as outlined in the Statement of Work for any Services rendered. Optionally, Customer may choose to engage Digitech under this existing Agreement to investigate and assist customer with these Scope Exceptions at an hourly fee of \$275.00. If the Customer wishes to have Digitech perform these services under this Agreement, they must send an email to services@digitechps.com, authorizing the hourly charges. Alternately, Customer may choose to seek other options outside of this Agreement to assist them with the Scope Exceptions, including contacting Digitech Systems, LLC's Technical Support or entering into a separate Agreement with Digitech.

x. Customer Delays. Customer may be unable to provide necessary access to Customer System, files, data, documentation, or other information or resources required by Digitech to perform Services in a timely manner ("Customer Delays"). Such Customer Delays may extend expected delivery dates.

Customer agrees that, in the event of cumulative Customer Delays in excess of thirty (30) days, Digitech may (in its sole and absolute discretion) invoice Customer for the time spent performing Services up to the time of invoicing, even though the full Services outlined in the Statement of Work have not been completed or delivered. Digitech will make commercially reasonable efforts to reschedule completion of Services after Customer has provided the necessary resources, within the remaining fees/budget for Services as provided in Statement of Work.

**c. Rights in Data and Works.**

i. Ownership. Customer agrees that Digitech shall be the owner of all rights, title and interests in and to all work product or any part thereof, including any intellectual property rights, computer programs, including any source code, object code, enhancements and modifications, all files, including input and output materials, all documentation related to such computer programs and files, all media upon which any such computer programs, files and documentation are located (including tapes, disks and other storage media) and all related materials that are used by or developed for Customer, whether or not paid for by Customer, that is created by Digitech in connection with the performance of any Services provided pursuant to this Agreement. The foregoing shall not apply to any software or intellectual property that is owned by or licensed to Customer that is not a result of Digitech's Services nor shall Digitech have any rights in Customer's data or information or on the Customer System.

ii. Proprietary Rights. Except as otherwise expressly set forth in this Agreement, Customer agrees that all copyrights, inventions and other proprietary rights in computer programs, files, documentation, and related materials that are paid for by Customer as part of the Services or developed by Digitech, in connection with this Agreement are owned by Digitech, and Customer hereby assigns to Digitech all right, title and interest in such copyrights and other proprietary rights.

iii. Source Code. Digitech shall not be obligated to provide Customer with the source code for any software deliverable that is part of the Services, unless otherwise agreed in writing.

**d. Other Provisions**

i. Customer Information. Digitech will hold in confidence all confidential and proprietary data and information of Customer or Customer's end-user(s) (as designated by Customer or Customer's end-user prior to Digitech having access thereto or possession, or control thereof) to which Digitech has access or which is placed in its possession or under its control in order to provide the Services, and will not use, exploit or disclose any such data or information to any third party other than as reasonably necessary to perform the Services. Digitech will use commercially reasonable measures (but not less than those measures that Digitech uses to protect its own confidential and proprietary data and information) to protect such Customer or end user(s) designated data and information from unauthorized disclosure to or unauthorized access or hacking by third parties, but Customer acknowledges and agrees that such measures may not prevent unauthorized access or disclosure in all circumstances. So long as Digitech shall have taken such commercially reasonable protective measures, Customer agrees to defend, indemnify and hold Digitech harmless from any claims, liability, damages, obligation, loss, cost or expense (including attorneys' fees and costs) that Digitech may suffer or incur with respect to any third-party (including Customer's end-user(s)) claim against Digitech that may result from any such unauthorized access or disclosure.

ii. Survival. Except as otherwise expressly set forth in this Agreement or the Statement of Work, any obligation or responsibility of a party under this Agreement that requires such party to act or refrain from acting in a particular manner after termination of this Agreement shall continue and remain in full force and effect until discharged, satisfied, waived or expired.

iii. Limitation of Liability. IN NO EVENT SHALL DIGITECH BE LIABLE TO CUSTOMER FOR THE PAYMENT OF ANY PUNITIVE DAMAGES OR CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES (I.E., DAMAGES, IN ALL SUCH CASES, REMOTE OR SPECULATIVE AND WHICH ARISE FROM THE SPECIAL CIRCUMSTANCES OF CUSTOMER THAT WERE NOT DISCLOSED TO OR ACTUALLY KNOWN BY DIGITECH). CUSTOMER AGREES THAT DIGITECH'S CUMULATIVE LIABILITY HEREUNDER FOR DAMAGES, REGARDLESS OF THE FORM OF ACTION, SHALL NOT

EXCEED THE TOTAL AMOUNT PAID TO DIGITECH FOR THE SERVICES. Customer acknowledges and agrees that the fees payable by it reflect the allocation of risks set forth in this Agreement and that Digitech would not enter into this Agreement without the foregoing limitations on liability.

iv. Applicable Law and Forum. THIS AGREEMENT SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF COLORADO WITHOUT REGARD TO ITS CONFLICTS OR CHOICE OF LAW PRINCIPLES, EXCEPT AS TO MATTERS RELATING TO COPYRIGHTS OR PATENTS WHICH SHALL BE CONTROLLED BY THE APPLICABLE FEDERAL LAWS OF THE UNITED STATES. If the laws of any foreign non-United States jurisdiction may apply to this Agreement, the parties agree that all such laws (including, in particular, but without limitation, foreign laws pertaining to proprietary rights or the ownership of intellectual property, copyrights, patents or inventions) that may direct or require any result contrary to the express provisions of this Agreement or which may negate or void any such provision shall not apply to this Agreement nor shall any such law be taken into account for the purpose of interpreting or construing any such provision, the parties expressly agreeing hereby that all such laws shall have no application to nor shall they govern this Agreement for any purpose. Any action or suit related to this Agreement shall be brought exclusively and only in the state or federal courts sitting in the State of Colorado in the Counties of Denver and Arapahoe, and each party attorns to the jurisdiction of such courts. EACH OF THE PARTIES HEREBY KNOWINGLY, VOLUNTARILY AND IRREVOCABLY WAIVES ANY RIGHT TO A TRIAL BY JURY.

v. Non-Solicitation. During the term of this Agreement and for a period of 12 months after any termination of this Agreement, Customer will not, without the prior written consent of the Company, either directly or indirectly, on customer’s own behalf or in the service or on behalf of others, solicit or attempt to solicit, divert or hire away any person employed by Digitech.

vi. Disclaimer. EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT, DIGITECH DOES NOT MAKE ANY WARRANTY, EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES RENDERED BY IT OR ITS PERSONNEL OR SUBCONTRACTORS OR THE RESULTS OBTAINED FROM SUCH SERVICES, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

**IN WITNESS WHEREOF**, and in acknowledgment that the parties hereto have read and understand each and every provision hereof, the parties have executed and delivered this Agreement as of the date first set forth above notwithstanding either party’s later execution and delivery.

**CUSTOMER:**

Madison County

By: \_\_\_\_\_  
Signature

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date signed: \_\_\_\_\_, 20\_\_

**DIGITECH:**

DIGITECH SYSTEMS PROFESSIONAL SERVICES, LLC

By: \_\_\_\_\_  
Signature

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date signed: \_\_\_\_\_, 20\_\_

**TECHNICAL SERVICES AGREEMENT**  
**BETWEEN**  
Madison County  
**AND**  
**DIGITECH SYSTEMS PROFESSIONAL SERVICES, LLC (“Digitech”)**  
**DATED**  
November 23, 2021

**EXHIBIT A**

**STATEMENT OF WORK**

Job Number: 568 v3

1. **Services Deliverables:** PaperVision Enterprise Move and PaperFlow to PaperVision Capture Conversion v3 - 568  
End User: Madison County
  
2. **Scope of Work/Specifications (as applicable):** Digitech Systems Professional Services, LLC (DSPS) will provide installation assistance of PaperVision® Enterprise and PaperVision Capture for end user Madison County. The expectation is that DSPS will install and configure core system features for both applications on the same server. PaperVision Enterprise will be configured with an internal facing website. PaperVision Capture with all automation services will be installed on a single server. Up to five (5) operator consoles will be installed and connected to the central server using the Gateway. DSPS will help facilitate the move of the current PaperVision Enterprise documents from multiple isolated installations (up to four in total) to a new single entity. This process will require an upgrade of the current environment and document migration for each entity. The migrated documents will then be imported into a new PaperVision Enterprise entity for central storage and management. Users and groups will be created to manage document access and rights to ensure users have appropriate access to the system. DSPS will create several PaperVision Capture Jobs to replicate the current PaperFlow Projects used for processing documents. User training will be provided for both general use and administrative topics for both PaperVision Enterprise and PaperVision Capture. This agreement contains an hourly component to accommodate additional consulting efforts. Any tasks not outlined within this agreement below will be considered additional and fall under this consultation agreement. All consulting time will be invoiced against the hourly portion of this agreement as outlined in sections 3 and 5 below. DSPS will assist with these inquiries on an as needed basis during regular business hours (Monday-Friday 8am-6pm Central). These consulting services do not include any new custom code, or software products of Digitech Systems, LLC or DSPS. This agreement does not include any custom code. All services will be performed remote with the use of Ring Central Meeting.

**DSPS to Provide:**

- Installation of SQL Express with Mixed Mode Authentication enabled (if needed)
- Installation of a single PaperVision Capture Server with all automation services
  - One Server installation
    - Multiple instances of the automation service will be configured matching hardware capability
  - Required System configurations and license allocation
  - Up to five (5) PaperVision Capture operator console installations and configuration for scan/manual document import, manual indexing, and document QC
  - Configure Users and Groups as required to facilitate document scanning, indexing, and QC efforts
- PaperVision Enterprise installation and configuration (internal facing website only)
  - Connection to SQL to create the required database
  - Enable/configure IIS (if required)
  - Installation and configuration of PaperVision Enterprise Application Server
  - License PaperVision Enterprise
  - Configure core system automation services
  - Configure Users and Groups as required for Document Security Levels



- Install and configure the websites
  - Installation of one client machine with the PaperVision Client to add/view documents (if required)
- PaperVision Enterprise document migration and import from up to four (4) independent entities
  - Back up all relevant databases prior to modifying their state
  - Upgrade each entity to the required PaperVision Enterprise release to facilitate document migration
  - Document migration by Project
  - Import of all migrated projects into a new single environment
- PaperVision Capture Job design, up to 10 Jobs (5 job steps each) are included in this statement of work with the following features and functionality.
  - Scan and Manually import of documents
  - Hand-key Indexing
  - Barcode recognition for document breaking and indexing
  - Job Index Field Constraints
    - To prevent non-indexed documents from being completed
  - Release to PaperVision Enterprise
- Training held in up to four - 1 hour sessions
  - PaperVision Enterprise Training
    - User training to cover the most commonly used features including logging in, searching, viewing, and adding documents
    - General administrative training to cover creation and managing users/groups, document security levels, and Projects
  - PaperVision Capture Training
    - User training to cover participating in the designed Capture Jobs
      - Scanning
      - Indexing
      - Document QC
    - General administration training to cover the following
      - User and group management
      - Batch Management
      - Creating PaperVision Capture Jobs
- General consultation for any requests not outlined within this Statement of Work. All time will be invoiced as noted in Sections 3 and 5 Below

**Customer Requirements:**

- Administrative access to server where the software will be installed and related data paths
- Provide a sufficient hardware environment for the installation of PaperVision Enterprise and PaperVision Capture and the data migration and move
- Provide administrative Windows credentials for the software installation
- Provide a domain account with adequate security rights/permissions to be used as for the website credentials and the automation services
- Provide Ring Central Meeting access for relevant machines and folder locations during the installation and training
- Local copies of required installation files or internet speeds sufficient enough to download files during the scheduled installation
- Provide Global administrative access to their current PaperVision Capture and PaperVision Enterprise systems
- Provide administrative access to their current SQL Server
- Customer should review the complete list of product enhancements from their current version of PaperVision Enterprise and PaperVision Capture to the desired upgraded version. These enhancements can be viewed from the MyDSI customer portal. Upon request, DSPS will provide the list as it is represented on MyDSI for review.
- Purchase required PaperVision Enterprise and PaperVision Capture licenses directly from Digitech Systems, LLC.

- End-user must be in compliance with all end-user license agreements in place
- The current PaperVision Enterprise release supports Microsoft Edge (Chromium-based) 91, Google Chrome 91, Firefox 89, Apple Safari 14.6 (for iOS and iPadOS), Apple Safari 14.1 (for MacOS).

*Note: Document migration from each of the PaperVision Enterprise entities will include the latest version of the document (images) and index value information. Annotations will be retained but may not be exact. Document history, versions, security audit and other information will not be moved to the new entity.*

**Hardware compatibility Note:** *Most enterprise software is capable of operating on a basic hardware configuration that includes a current processor and 4 GB of memory for desktops and 8 GB of memory for servers. However, each organization and their intended use of PaperVision Enterprise are unique. The intended workload, (including the maximum number of users, and the quantity and types of operations performed within a specific periodicity, etc.) coupled with security and redundancy requirements will dictate the hardware requirements for each implementation.*

*PaperVision Enterprise has the distinct capability to scale both up and out. You can configure most of the functions performed by PaperVision Enterprise to take advantage of powerful hardware configurations, such as those with many processor cores and hundreds of GB of memory (scaling up). Additionally, PaperVision Enterprise can spread its processing requirements across numerous computers (scaling out).*

*PaperVision Enterprise products are designed and tested for specific operating systems, not hardware environments. Numerous customers successfully run PaperVision Enterprise in virtual environments, including VMware® and Microsoft® Hyper-V. While this technology has matured over the years, issues have occurred with common software (other than PaperVision Enterprise) not operating properly or efficiently because of the virtual environment. In the cases that Digitech Systems' Technical Support has witnessed, the issue was with the virtual environment, not our software.*

*If our technical support believes that the hardware environment (including virtual environments) is contributing to an operational or performance issue, they may request that you ensure the issue exists in a different (or non-virtual) environment.*

*If you intend to use a virtual environment for your PaperVision Enterprise implementation, carefully consider the implications of running in a shared environment. Remember, you are not just sharing processors and memory. You are also sharing network and disk resources with the other virtual environments on the same hardware.*

3. **Fee Schedule/Budget:** \$6,800.00. for the services outlined above. Hourly rate billed at \$170.00 per hour. The price quoted is valid up to, and including, the null and void date in item 4. If work does not commence (for any reason) within 60 Days of the signature date, the entire contract becomes null and void and must be re-quoted and rescheduled. This price is only for services, and does not include any Software products of Digitech Systems, LLC or DSPS. If software products are required, licenses will need to be purchased directly from Digitech Systems, LLC or DSPS.
4. **Timetable:** Delivery will be scheduled as mutually agreed upon after receipt of the signed contract. If the contract is not executed on or before January 31, 2022, it will become null and void.
5. **Special/Additional Acceptance Procedures and Sign-Off Requirements:** Upon completion of the PaperVision Enterprise and PaperVision Capture installation, customer will have 5 business days to accept the delivery as complete or raise specific application issues. After the 5-day period, if no specific issues have been raised, delivery shall be deemed accepted and the fixed services portion of this agreement will be invoiced. The acceptance of each consulting inquiry is dependent on the type of the request. The consulting will be invoiced at one (1) hour increments (rounded up). This contract will expire on February 28, 2022.

6. ***Other Matters:*** Custom Code Software License provided under this agreement (“SOFTWARE PRODUCT”) is licensed only for a single company, enterprise, proprietorship or individual and database as defined I Section 2 of this contract. If additional COMPANIES or databases are required, additional licenses for SOFTWARE PRODUCT must be purchased.



# Solutions Advantage

Solutions Advantage LLC  
 P.O. Box 1907  
 Ridgeland, MS 39158  
 Phone (601) 957-3742 Fax (601) 957-3572

**DATE** 10/26/2021  
**Project** WQM SAAS

**Quotation For:**

Name Duane Thompson  
 Company Name Madison County  
 Street Address 146 W Center St.  
 City, ST ZIP Code Canton, MS 39046  
 Phone: 601.855.5508  
 Email: [duane.thompson@madison-co.com](mailto:duane.thompson@madison-co.com)

Quotation valid until: 11/25/2021  
 Prepared by: Bryant Sims

**Comments or Special Instructions:**

Madison County to provide Solutions Advantage LLC., VPN access for application support.

SALESPERSON	P.O. NUMBER				TERMS
Bryant Sims					Net 30

Product	DESCRIPTION	Setup Cost	Product Cost
WQM SAAS	<b>WQM Software (1 Production and 1 Test Site )</b> <b>License is limited to 4 departments</b> Document Management - Desktop scanning application - Query document classes - Viewing Images - Permission for document classes Workflow	-	\$21,250 annually
Setup	<b>WQM Software and Scanning Application</b> - installation and configuration of WQM Software - train the trainer	\$5,000	
Application Support	<b>Application support for WQM Software</b> - included with SAAS pricing model for annual support - desktop scanning application and integration with WQM	-	-
	* Travel and Expenses not included		
		<b>Setup Cost</b>	<b>Product Cost</b>
	Sub Total	\$5,000	\$21,250
	Sales Tax 8% on Software & Support		
	<b>TOTAL</b>	\$5,000	\$21,250

Authorized Customer Signature \_\_\_\_\_

Year 1	\$26,250
Annually - (Year 2, Year 3, every following year)	\$21,250

Prices are in U.S. dollars. Travel and Per Diem are not included in this quote. Taxes and shipping will be billed as applicable. Solutions Advantage LLC reserves the right to change its prices without notification. Authorized signature shows customer acceptance of proposed configuration and pricing

**THANK YOU FOR YOUR BUSINESS!**